

Amdocs Launches Amdocs Cloud-Fusion, Enabling Service Providers to Deliver Cloud Services for Business Customers Utilizing Microsoft Azure

Collaboration allows service providers to unlock new revenue streams by offering secure and enhanced public cloud services to enterprise and small- and medium-sized businesses

ST. LOUIS — May 10, 2016 — Amdocs (NASDAQ: DOX), the leading provider of customer experience solutions, today announced a new solution called Amdocs Cloud-Fusion in collaboration with Microsoft. The solution enables service providers to provide connectivity and more secure cloud applications for enterprise and small-and medium-sized businesses (SMBs). It enables enhanced cloud service offerings such as premium bandwidth, wide area network (WAN) optimization, and committed service level agreements (SLAs).

The solution is the result of an ongoing collaboration between Amdocs and Microsoft to help service providers diversify their business through new cloud offerings optimized for enterprise customers that ensure service agility and an improved customer experience.

Designed to meet the critical application and high performance needs of enterprises and SMBs, Amdocs Cloud-Fusion combines Microsoft Azure’s cloud infrastructure with Amdocs Network Cloud Service Orchestrator, which continuously designs, fulfills and assures network services from any virtual network function (VNF) vendor. This facilitates access to Azure’s value-added business services and third-party Microsoft Azure Marketplace solutions through more secure managed communications networks.

The vendor-agnostic Amdocs Cloud-Fusion provides unified management, monitoring, orchestration and assurance, enabling service providers to automate fulfillment and operations of cloud-based services to fulfill orders in minutes instead of weeks. This ensures improved customer experience as well as extending the service provider’s capabilities beyond its private cloud to public clouds.

“Today 17 percent of all businesses each have more than 1,000 virtual machines supporting a range of business-critical applications that reside in the public cloud¹, up from 13 percent in 2015. With Amdocs Cloud-Fusion, businesses can now access these services in a more secure and assured manner with enhanced network options that also improve quality of experience,” said Ann Hatchell, head of network marketing at Amdocs. “Service providers can offer a one-stop shop for differentiated

hybrid cloud services with service guarantees for enterprise customers, and streamline end-to-end service management across telco and public cloud environments, thereby improving service agility and reducing complexity.”

“Together with Amdocs, we are enabling service providers to introduce attractive new cloud-related offerings through the Cloud-Fusion self-service portal, and seize revenue that typically would go directly to over-the-top players. This elevates the service provider’s position within the value chain and opens the door for them to become a cloud broker,” said Bob De Haven, general manager, Worldwide Communications & Media at Microsoft. “Service providers will be able to capture new revenue streams from their business segment customer base by adding cloud services and providing access to Microsoft Azure’s value-added business services and Azure Marketplace’s solutions through secure service provider networks.”

¹[RightScale 2016 State of the Cloud Report™](#)

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About Amdocs

Amdocs is the market leader in customer experience software solutions and services for the world’s largest communications, entertainment and media service providers. For more than 30 years, Amdocs solutions, which include BSS, OSS, network control, optimization and network functions virtualization, coupled with professional and managed services, have accelerated business value for its customers by simplifying business complexity, reducing costs and delivering a world-class customer experience.

The Amdocs portfolio enables service providers to capture the world of digital immediacy by operating across digital dimensions to engage customers with personalized, omni-channel experiences; creating a diversified business to capture new revenue streams; becoming data empowered to make business and operational decisions based on insight-based and predictive analytics; and achieving service agility to accelerate the fast rollout of new technologies and hybrid network services.

Amdocs and its more than 24,000 employees serve customers in over 90 countries. Listed on the NASDAQ Global Select Market, Amdocs had revenue of \$3.6 billion in fiscal 2015.

Amdocs: Embrace Challenge, Experience Success.

For more information, visit Amdocs at www.amdocs.com.

Amdocs’ Forward-Looking Statement

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs' ability to grow in the business markets that it serves, Amdocs' ability to successfully integrate acquired businesses, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future; however, the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2015 filed on December 10, 2015 and our quarterly 6-K form furnished on February 16, 2016.

Media Contact:

Sara Preto

Fusion PR for Amdocs

Tel: +1-212-651-4214

E-Mail: sara.preto@fusionpr.com

Amdocs

1390 Timberlake Manor Parkway
Chesterfield, MO 63017
USA
www.amdocs.com

+1-314-212-7000 *tel*
+1-314-212-7500 *fax*